

CHELAN-DOUGLAS COUNTY RESOURCES

CRISIS LINES

For emergency dial 911, or from cell phone 112

Adult Abuse Hotline

1-866-363-4276

Chelan County Emergency/Disaster Management

509-663-9911

Child Abuse Hotline

1-866-363-4276

Crisis Hotline (mental health)

509-662-7105 or 1-800-852-2923

Domestic & Sexual Violence Crisis Center of Chelan & Douglas Counties

509-663-7446

Douglas County Emergency/Disaster Management

509-884-0941

SAGE - Safety Advocacy Growth Empowerment

Crime Victim & Trauma Center

1-800-614-5117

Sexual Assault

509-888-HELP (4357)

Domestic Violence

509-663-7446

Victim Witness Program

Chelan County

509-667-6206

Douglas County

509-745-8535

DSHS Division of Developmental Disabilities

509-667-6164

DSHS Division of Vocational Rehabilitation

509-662-0439 or 1-877-688-1007

Good Grief Center of North Central Washington
509-662-6060

Learning Disabilities Association of Washington
425-882-0820

National Alliance on Mental Illness: Chelan-Douglas
509-663-8282

Department of Social and Health Services (DSHS) Customer Service
877-980-9220

Home & Community Services
509-886-6140

Adult Protective Services
866-323-9409

IRS Taxpayer Assistance
800-829-1040

Retired Public Employees Council of Washington
800-562-6097

Chelan Co. Sheriff
509-667-6851

Adult Protective Service Eastern Washington
509-886-6141

Ballard Ambulance
509-662-5111

Chelan Co. Fire District
509-662-4734

Chelan Co. Emergency Management
509-667-6863

Domestic Violence/Abuse Hot Line
800-799-2733

Douglas Co. Emergency Management
509-884-0941

Douglas Co. Sheriff
509-884-0941

Lifeline Ambulance

509-663-4602

Mental Health Crisis

509-662-7105

Red Cross-Apple Valley Chapter

509-663-3907

Sage (Domestic Violence Shelter)

509-663-7446

Salvation Army

509-662-8864

Serve Wenatchee Valley

509-663-4673

Seventh Day Adventist

509-663-6926

Women's Resource Center

509-662-0121

Mental Health Crisis Line

509-662-7105

Catholic Family & Child Service

509-662-6761

Columbia Valley Behavioral Health

509-662-6000

Children's Home Society

509-663-0034

Lake Chelan Community Hospital

509-682-3300

SUPPORT GROUPS

Alcoholics Anonymous - Wenatchee

509-663-4567

Family Caregiver Support

509-886-0700

Confluence Health

509-663-8711

Grief Place
509-662-6069

Mended Hearts
509-679-8181

Veteran's Support –The Bunker
509-885-555

CASE MANAGEMENT

Adult Employment Administration
509-662-2000

Aging and Adult Care of Central Washington (Seniors)
509-886-0700 or 1-800-572-4459

Catholic Child & Family Services (Foster Kids & Youth)
509-662-6761

Chelan-Douglas Community Action Council (Homeless)
509-662-6156

Department of Social and Health Services (DSHS)
1-877-501-2233

DSHS Division of Developmental Disabilities
509-667-6164

DSHS Division of Vocational Rehabilitation
509-662-0439 or 1-877-688-1007

ESD 171 liaison for homeless youth in school
509-665-2610

Cashmere School District
509-782-3355

Eastmont School District
509-888-1845

Enitat School District
509-784-1800

Grand Coulee Dam School District
509-633-1520

Lake Chelan School District
509-682-7744

Mansfield School District
509-683-1012

Waterville School District
509-745-8585

Wenatchee School District
509-663-8161 ext 330

SkillSource
509-663-3091 or 1-800-999-8694

Wenatchee WorkSource Affiliate
509-665-6605

Red Cross Apple Valley
509-663-3907 or 1-800-218-0493

Tenant Based Rental Assistance
509-662-6156

Transitional Housing, Operating & Rent Assistance
509-662-6156

FAMILY SERVICES

WIC - Women, Infants, Children

Chelan-Douglas Health District - East Wenatchee
509-886-6437

Columbia Valley Community Health – Chelan
509-682-2120

Columbia Valley Community Health - Wenatchee
509-664-3771

Women's Resource Center
509-662-0121

Childcare or Respite Care

Catholic Family & Child Services
509-662-6761

Chelan County Juvenile Family/Youth Services
509-667-6350

Child Care Resource & Referral (CFCS)
509-662-6761 or 1-800-261-1094

Child Respite Care (CFCS)
509-662-6761 or 1-800-261-1094

Mental Health & Family Support Services Resource Center
509-663-0034

Mustard Seed Neighborhood Center (Ages 1 mo+)
509-663-3919

Wenatchee Adult Respite Day Care Center
509-662-3654

Women's Resource Center
509-662-0121

Child Development, Services & Programs
Chelan-Douglas Child Services Head Start/ECAP 509-663-5179

EPIC Head Start

Bridgeport Developmental Center
509-686-5555

East Wenatchee Developmental Center
509-884-2435

Greater Wenatchee Parent Child Preschool
509-662-9453

Pediatric Therapy Center
509-663-6001

Education & Support for Parents
Chelan-Douglas Parent to Parent
509-668-0245

Chelan-Douglas Together for Drug Free Youth (parenting classes)
509-662-7201

Columbia Basin Health Association
509-488-5256

Greater Wenatchee Parent Child Preschool
509-662-9453

Pediatric Therapy Center (neurodevelopmental clinic)
509-663-6001

Answers for Special Kids (ASK) Resource line (statewide-info about providers/programs)
1-800-322-2588

ARC of Washington State
1-888-754-8798

Chelan-Douglas Division of Child Support
509-667-6100

Child and Family Advocacy Center
509-665-0164

Relatives as Parents
509-886-0700 Ext 234

Washington State Division of Child Support
509-886-6800 or 1-800-535-1113

Runaway Crisis Hotline
1-800-RUNAWAY

Solomon's Porch
509-662-1712

Youth Groups and Services

4-H Chelan-Douglas Counties
509-667-6540

After School Program - Wenatchee Valley Parks & Recreation
509-664-3392

Anger Management for Teenagers - Diversified Behavior Management Services
509-662-0686

Boy Scouts – Grand Columbia Council
509-662-5501 or 1-877-662-5501

Camp Fire USA - North Central Washington Council
509-663-1609 or 1-800-548-8884

Chelan-Douglas Juvenile Family/Youth Services
509-667-6350

Childrens Home Society
509-663-0034

Eastmont YMCA Aquatic Center
509-884-3113

Girl Scouts - Eastern Washington Northern Idaho
1-800-827-9478

Lake Wenatchee YMCA Camp
509-662-2109

Wenatchee Valley YMCA
509-662-2109

Wenatchee YWCA
509-662-3531

CLOTHING, FURNITURE & HOUSEWARES

Adventist Community Center
509-663-6926

Community Cupboard (UVM) Leavenworth
509-548-6727

Goodwill Industries
509-663-7636

Habitat Purple Door Store
509-667-1638

Hospitality House Ministries
509-663-4289

Philadelphia House
509-663-3533

St Vincent De Paul - Chelan
509-682-3655

Salvation Army Family Services
509-662-8864

Salvation Army Store
509-662-5103

Wenatchee Women's Resource Center
509-662-0121

DOCUMENT REPLACEMENT, SCHOOL SUPPLIES, QUALITY OF LIFE

Chelan-Douglas Community Action Council
509-662-6156

Latinos Unidos (Immigration Assistance)
509-667-8829

EDUCATION SERVICES

School Districts, Special Education

Cashmere School District
509-782-3355

Eastmont School District
509-884-7169

Eastmont School District Special Education
509-884-8333

Enitat School District
509-784-1800

ESD 171 - North Central ESD
509-665-2610

Grand Coulee Dam School District
509-633-2143

Lake Chelan School District
509-682-3515

Lake Chelan School District Special Services
509-682-3515

Mansfield School District
509-683-1012

Waterville School District
509-745-8585

Wenatchee School District
509-663-8161

HeadStart

Chelan-Douglas Child Services
509-663-5179

EPIC Headstart/ECEAP

Bridgeport Developmental Center
509-686-5555

East Wenatchee Developmental Center
509-884-2435

Colleges, Trade and Technical Schools

Academy of Hair Design

509-662-6452

Blades on Broadway Hair Institute

509-764-0114

Central Washington University – Wenatchee

509-665-2600

Computer Training Center

509-663-3272

Computer Tutor

509-669-0499

Elements University – Cosmetology & Spa Arts

509-667-9020

North Central Region EMS & Training Center

509-664-4032

North Central Technical Skills Center

509-662-8827

School of Therapeutic Touch

509-663-8990

Wenatchee Valley College

509-682-6800

Wenatchee Valley Tech Skills Center (high school)

509-662-8827

Workers Retraining Program (WVC)

Omak

509-422-7812

Wenatchee

509-662-6613 or 509-662-6614

WSU Extension

Chelan County

509-667-6540

Douglas County

509-745-8531

Literacy

Wenatchee Valley Literacy Council
509-682-6966

EMPLOYMENT

Adult Employment Administration
509-662-2000

Columbia Basin Job Corps (ages 16 – 24)
1-800-733-5627

Express Personnel Services
509-662-5187

Goodwill Industries
1-877-735-7238

Intermountain Americorps
509-421-0217

Labor Ready
509-662-1404

Offenders Employment Resources

DSHS Department of Vocational Rehab
509-662-0439 or 1-877-688-1007 Voice/TTY

SkillSource
509-663-3091 or 1-800-999-8694

Wenatchee WorkSource Affiliate
509-665-6605

Skillsourc
509-663-3091 or 1-800-999-8694

Unemployment Services
New or reopen claims
1-800-362-4636 (Spanish 1-800-360-2271)

Worksource - Wenatchee
509-665-6605

Workers Retraining Program (WVC)
Omak
509-422-7812

Wenatchee
509-662-6613 or 509-662-6614

FINANCIAL ASSISTANCE

Chelan-Douglas Community Action Council
509-662-6156

Chelan-Douglas Division of Child Support
509-667-6100

Consumer Credit Counseling Services
509-662-0936

Foreclosure Assistance: Money Management International (Spokane)
1-866-290-2655

SSI (through Social Security)
1-800-772-1213

FOOD ASSISTANCE

Bridgeport Community Food Bank
509-686-3371

Care & Share – Grand Coulee
509-633-2742

Cashmere Ministerial Association Food Pantry
509-782-4262

Chelan Food Bank
509-682-9063

Chelan-Douglas Community Action Council (contact for food bank info)
509-662-6156

Community Cupboard (UVM) Leavenworth
509-548-6727

Domestic & Sexual Violence Crisis Center of Chelan-Douglas Counties
509-663-7446

Entiat Valley Community Services Food Bank
509-784-7117

Food Stamps: DSHS
1-877-501-2233

Lake Chelan Food Bank
509-682-9063

Mansfield Food Bank
509-683-1123

Mobile Meals of Wenatchee (home delivered for ill, disabled, senior)
509-665-6254

Orondo Food Bank
509-784-4304

Rock Island Food Bank
509-264-1742

Salvation Army
509-662-8864

St James Episcopal/Brewster Food Bank
509-689-9402

Waterville Food Bank
509-784-1003

Serve Wenatchee Valley
509-663-4673

Wenatchee Hospitality House Ministries
509-662-6156

Wenatchee Food Bank
509-663-4980

Wenatchee Salvation Army
509-662-8864

HEALTH SERVICES

Health Insurance

Community Choice (access to health care)
509-782-5030

DSHS
1-877-501-2233

Medicare (seniors & disabled)
1-800-633-4227 or TTY 1-877-486-2048

Washington Apple Health for Kids
1-877-543-7669

Washington Basic Health Plan (health insurance for low-income WA residents)
1-800-660-9840

Washington State Insurance Commissioner
1-800-562-6900

General

Breast, Cervical and Colon Health Program (BCCHP)
1-888-551-3994

Center on Human Development & Disabilities (CHDD) University of Washington, Seattle
206-685-1242

Chelan Douglas Health District
509-886-6400 or 1-800-336-5306

Central Washington Hospital
509-662-1511

Columbia Basin Health Association
509-488-5256

Columbia Valley Community Health
Chelan
509-662-6000

Wenatchee
509-682-6000

Columbia Valley Community Health Dental
Chelan
509-682-6000

Wenatchee
509-662-3860

Lake Chelan Community Hospital
Wenatchee
509-664-5300

Chelan
509-682-6111

Seattle Children's Hospital & Regional Medical Center
206-987-2000

Upper Valley Free Clinic (MEND)
509-548-5815

VA Clinic – Wenatchee
509-663-7615

Behavioral, Mental Health

Behavioral Health Clinic
509-662-7105 or 1-800-852-2923

Chelan-Douglas Regional Support Network
509-662-7105 or 1-800-852-2923

Childrens Home Society of Washington
509-663-0034 (children)

Columbia Valley Community Health
Adults (Wenatchee)
509-662-7195 or 1-888-424-6124

All (Chelan)
509-682-6000

Children (Wenatchee)
509-662-4296

Crisis
509-662-7105 or 1-800-852-2923

Lake Chelan Community Hospital Behavioral Outpatient Services
1-800-233-0045

Mental health Ombudsman
509-665-3319 or 1-800-495-5178

NAMI Chelan-Douglas
509-663-8282

Pregnancy

1st CHOICE Pregnancy Care Center
509-662-0652 or 1-800-395-4357

Family Planning of Chelan Douglas Counties
509-662-2013

Alcohol and Drug Treatment

Addiction Recovery Center at Lake Chelan Community Hospital
1-800-233-0045 or 509-682-2948

Alcoholics Anonymous
509-663-4567

Alpha Beta IV
509-667-8000

Barrier & Associates
509-884-1020

Canyon View Group Home
509-886-6283

Lake Chelan Community Hospital Addiction Recovery Center
1-800-233-0045

Lake Chelan Community Hospital Outpatient Behavioral Services
1-800-233-0045

Pinnacle Pathways – Alcohol & Drug Assessment Center
509-662-5115

Promise club
509-664-3223

Quality Resources
509-664-4013

The Center for Alcohol & Drug Treatment
509-662-9673

The Sanctuary at the Lake (residential)
1-800-233-0045

Cancer

American Cancer Society
1-800-227-2345

Breast, Cervical and Colon Health Program (BCCHP)
1-888-551-3994

Cancer Care of North Central Washington
509-663-6964

Wellness place – North Central Washington Rural Health Foundation
509-888-9933

Eye Care

Lilac Blind Information
1-800-422-7893

Lions low-vision clinic
1-888-331-7007

Samara's Foundation for the Blind and Visually Impaired
509-886-1055

Washington State Dept of Services for the Blind
1-800-552-7103

Washington Talking Book & Braille Library
1-800-542-0866

Home Care Services or Medical Equipment

Addus Health Care
509-665-9521

Aging & Adult Care of Central Washington
509-886-0700

Beneficial In Home Care
509-663-7900 or 1-877- 884-2776

Byram Health Care (medical equipment)
1-877-902-9726

Central Washington Hospital Home Care Services
509-665-6049

Cleaning for a Reason"> (free for women undergoing cancer treatment)
1-877-337-3348

Columbia River Home Care
509-667-2742

Colonial Vista Services
509-665-6049

Faithsteps Housecleaning
509-884-7614

Healthy Options Home Health & Chore Services
509-663-9585

In Home Care of Central Washington
1-800-640-6907

Integrated Health Professionals
1-800-365-4429

Knights of Columbus hospital equipment lending program
509-662-6761 Ext 4399

Lake Chelan Community Hospital Home Health Care
509-682-3300

Volunteer Chore Services (Catholic Family & Child Services)
509-662-6761

HOUSING

Foreclosure Assistance: Money Management International (Spokane)
1-866-290-2655

Habitat for Humanity – Lake Chelan
509-682-7088

Habitat For Humanity - Wenatchee
509-663-1889

Housing Assistance: Chelan Douglas Community action council
509-662-6156

Housing Authority of Chelan County & the City of Wenatchee
509-663-7421

Serve Wenatchee Valley (help with rent)
509-663-4673

Upper Valley MEND – Community Share Trust (Leavenworth)
509-548-0408

Emergency/Homeless

Bruce Hotel Emergency Housing (families)
509-662-2485 or 509-662-0121

Foreclosure Assistance: Money Management International (Spokane)
1-866-290-2655

Haven of Hope Women's Shelter
509-664-6866

Hospitality House Men's Shelter
509-663-4289

Women's Resource Center – Emergency Housing
509-662-0121

Supportive

Mission Vista (developmentally disabled)
509-663-1069

Transitional

Bruce Hotel Transitional Housing (families)
509-662-2485 or 509-662-0121

Oxford Houses of Washington (Chapter 16)
509-886-9284

Chelan Oxford (Women)
509-470-6262
Grant Road Oxford (Men)
509-470-7754

Grover Place Oxford (Men)
509-470-6630

Saddle Rock Oxford (Men)
509-662-6780

Viewpoint Oxford (Women)
509-884-4171

Wenatchee Oxford (Men)
509-470-7075

Women's Resource Center
509-662-0121

Seniors

A Senior Placement Solution
509-669-5388 or 1-866-865-6667

Bayshore Court
509-682-0328

Blossom Creek
509-662-3500

Blossom Valley Assisted Living
509-667-0990

Cascadian Apartments
509-663-7911

Cashmere Manor
509-782-2158

Cherry Lane Country Home for Seniors
509-884-5718

Christopher House Residential Care
509-662-1688

Colonial Vista (apts & assisted living)
509-663-3337

Columbia Heights Retirement & Assisted Living
509-662-8646

Columbia View Terrace Adult Family Home
509-886-2582 or 509-886-5971

Cottage at Highgate House
509-664-6831

Emerson Manor Senior Subsidized Housing
509-663-1455

Entiat Valley Senior Home
509-784-2247

Epledalen Retirement & Assisted Living
509-782-7600

Garden Terrace and Garden Terrace West
509-663-2154

Garten Haus Apartments
509-548-7913

Hearthstone Cottage

509-884-3938

Highgate House Assisted Living

509-665-6695

Lake Chelan Community Apartments

509-682-5820

Mountain Meadows Assisted Living

509-548-4076

Riverwest Retirement Community

509-662-2797

Summerwood Alzheimer's Special Care Center

509-764-1900

Wenatchee Assisted Living

509-884-9555

Wenatchee House Apartments

509-663-7714

Subsidized

Bayshore Court (Senior, Disabled)

509-682-0328

Cascadian Apartments (Senior)

509-663-7911

Cashmere Manor (Senior)

509-782-2158

Emerson Manor Apartments (Senior)

509-663-7911

Entiat Gardens

509-784-1444

Garden Terrace (Senior)

509-663-2154

Garden Terrace West (Senior)

509-663-2154

Garten Haus Apartments (Senior)

509-548-7913

Lake Chelan Community Apts (Senior)
509-682-5820

Maple Street Apartments
509-662-2615

Wenatchee House (Senior, Disabled)
509-663-7714

LEGAL SERVICES

Chelan-Douglas Volunteer Attorney Services
509-663-2778

CLEAR (low income)
1-888-201-1014

CLEAR*SR (all 60-plus)
1-888-387-7111

Columbia Legal Services
509-662-9681 or 1-800-572-9615

Chelan County Family Law Facilitator
509-667-6380

Latinos Unidos (Immigration Assistance)
509-667-8829

Wenatchee Valley Dispute Resolution Center
509-888-0957

SENIOR SERVICES

AARP Senior Employment Program
509-665-3704

Aging & Adult Care of Central Washington
1-800-572-4459

Cashmere Senior Center
509-782-2415

Chelan Senior Center
509-682-2712

DSHS Home & Community Services
509-886-6135 or 1-800-670-8874

DSHS Wenatchee Community Service Office
509-667-6000 or 1-800-272-8881

Entiat Senior Center
509-784-0527

Home Meals – Okanogan Transportation & Nutrition
1-800-635-4391

Leavenworth Senior Center
509-548-6666

Mansfield Senior Center
509-683-1118

Mobile Meals of Wenatchee
509-665-6254

Retired Senior Volunteer Program (RSVP)
509-662-3461

Senior Community Service Employment Program
509-663-3091

Senior meals - Lake Chelan Community Hospital
509-682-6107

Serve Wenatchee Valley
509-663-4673

Waterville Senior Center
509-745-8701

Wenatchee Adult Respite Day Care Center
509-662-3654

Wenatchee Home & Community Services
509-886-6135 or 1-800-670-8874

Wenatchee Valley Senior Activity Center
509-662-7036

TRANSPORTATION

Link Transit
509-662-1155

Linkplus (paratransit)
509-664-8016

People for People (Medicaid to medical appts)
509-248-6793 or or 1-800-606-1302 TTY

NW Trailways
509-662-2183

Pangborn Memorial Airport
509-884-2494

VA Transportation
509-663-7615

Volunteer Chore Services
509-662-6761

Wenatchee Valley Shuttle
509-293-5773

UTILITIES, TELEPHONE & CELL PHONE

Assurance Wireless (free for low income)
1-888-898-4888

AT&T Wireless Lifeline Service
1-800-377-9450

Chelan Public Utility District
509-663-8002

Chelan Douglas Community Action Council
509-662-6156

Douglas Public Utility District
Bridgeport
509-686-4501

East Wenatchee
509-884-7191

Wells Dam
509-923-2226

Safelink Wireless (free for low income)
1-800-723-3546

Serve Wenatchee Valley (utility assistance)
509-663-4673

Washington Telephone Access Program
1-800-562-6150

VETERAN SERVICES

American Legion

Post 10, Wenatchee
509-663-5912

Post 64, Cashmere
509-782-2232

Post 108, Manson
509-687-9684

Combat Veterans International - Chapter 2, Wenatchee
509-884-6755

Marine Corps League
Detachment 806, Wenatchee
509-663-6313

VA Clinic – Wenatchee
509-434-7615

Veteran's Assistance Program – Chelan
509-667-6216

Veterans of Foreign Wars (VFW)
Post 902, Wenatchee
509-664-6801

Post 10445, Cashmere
509-782-2232

Washington State Department of Veteran's Affairs
1-800-562-2308

DEVELOPMENTAL DISABILITIES

Ambitions
509-667-2242

Chelan-Douglas Developmental Disabilities
509-888-2377

Mission Vista
509-663-1069

Service Alternatives
509-662-3198

Goodwill-Wenatchee
509-663-7636