

When you have a question regarding course selection, your class schedule and/or graduation requirements for your degree, who are you most likely to ask for help?

	All Respondents		All Undergraduates		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Assigned Faculty Advisor	517	52.70%	365	51.41%	82	40.59%	56	41.18%	107	57.84%	120	64.17%	149	57.53%
Professional / CAAR Advisor	236	24.06%	198	27.89%	83	41.09%	53	38.97%	44	23.78%	18	9.63%	36	13.90%
Peer / Another EWU Student	66	6.73%	53	7.46%	13	6.44%	7	5.15%	15	8.11%	18	9.63%	12	4.63%
Other Faculty Member	66	6.73%	37	5.21%	3	1.49%	7	5.15%	11	5.95%	16	8.56%	28	10.81%
Other EWU Staff Member	39	3.98%	23	3.24%	6	2.97%	6	4.41%	5	2.70%	6	3.21%	13	5.02%
None of the above	57	5.81%	34	4.79%	15	7.43%	7	5.15%	3	1.62%	9	4.81%	21	8.11%
	981	100%	710	100%	202	100%	136	80%	185	100%	187	74%	259	100%

If answered "None of the above" to the previous question:

Please describe who you ask questions regarding course selection, your class schedule and/or graduation requirements for your degree.

Top answers: DIY - Do It Yourself, online and high school guidance counselor

	American Indian		Asian		Black		Hispanic		Native Hawaiian / Pacific Islander		Nonresident Alien		Two or more		Unknown		White	
Assigned Faculty Advisor	6	66.67%	17	65.38%	16	45.71%	53	46.09%	1	50.00%	3	33.33%	26	55.32%	30	42.25%	365	54.89%
Professional / CAAR Advisor	1	11.11%	4	15.38%	12	34.29%	30	26.09%	1	50.00%	5	55.56%	10	21.28%	25	35.21%	147	22.11%
Peer / Another EWU Student	1	11.11%	1	3.85%	0	0.00%	10	8.70%	0	0.00%	0	0.00%	2	4.26%	7	9.86%	45	6.77%
Other Faculty Member	0	0.00%	1	3.85%	1	2.86%	7	6.09%	0	0.00%	0	0.00%	5	10.64%	4	5.63%	48	7.22%
Other EWU Staff Member	0	0.00%	1	3.85%	4	11.43%	7	6.09%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	27	4.06%
None of the above	1	11.11%	2	7.69%	2	5.71%	8	6.96%	0	0.00%	1	11.11%	4	8.51%	5	7.04%	33	4.96%
	9	100%	26	100%	35	100%	115	100%	2	100%	9	100%	47	100%	71	100%	665	100%

	Female		Male		N / Not Assigned		First Generation		Not First Generation	
Assigned Faculty Advisor	357	52.89%	159	52.48%	1	33.33%	163	55.07%	354	51.83%
Professional / CAAR Advisor	159	23.56%	76	25.08%	1	33.33%	68	22.97%	167	24.45%
Peer / Another EWU Student	40	5.93%	26	8.58%	0	0.00%	18	6.08%	48	7.03%
Other Faculty Member	52	7.70%	14	4.62%	0	0.00%	23	7.77%	43	6.30%
Other EWU Staff Member	26	3.85%	13	4.29%	0	0.00%	13	4.39%	26	3.81%
None of the above	41	6.07%	15	4.95%	1	33.33%	11	3.72%	45	6.59%
	675	100%	303	100%	3	100%	296	100%	683	100%

Does your field of study have a plan that tells you what courses to take each term in order to earn your degree on time (sometimes called a "road map")?

	All Respondents		All Undergraduates		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Yes	637	65.81%	423	60.52%	102	51.52%	85	62.04%	111	61.67%	125	67.93%	211	82.10%
No	104	10.74%	78	11.16%	12	6.06%	18	13.14%	23	12.78%	25	13.59%	24	9.34%
I Don't Know	227	23.45%	198	28.33%	84	42.42%	34	24.82%	46	25.56%	34	18.48%	22	8.56%
	968	100%	699	100%	198	100%	137	100%	180	100%	184	100%	257	100%

	CASSH		CHSPH		CPP		CSTEM	
Yes	111	68.94%	73	79.35%	246	78.34%	74	58.27%
No	15	9.32%	9	9.78%	30	9.55%	23	18.11%
I Don't Know	35	21.74%	10	10.87%	38	12.10%	30	23.62%
	161	100%	92	100%	314	100%	127	100%

If answered "No" or "I Don't Know" to the previous question:

Did you search for or attempt to locate the road map for your field of study?

	All Respondents		All Undergraduates		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
No	209	63.91%	178	65.44%	64	68.82%	32	61.54%	43	63.24%	39	66.10%	25	54.35%
Yes	118	36.09%	94	34.56%	29	31.18%	20	38.46%	25	36.76%	20	33.90%	21	45.65%
	327	100%	272	100%	93	100%	52	100%	68	100%	59	100%	46	100%

If answered "Yes" to the previous question:

Where did you look to find the road map for your field of study (please check all that apply)?

	All Respondents		All Undergraduates		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Asked a faculty member	42	15.38%	34	16.04%	6	10.91%	7	20.59%	9	15.52%	13	19.40%	8	13.11%
Asked the department / program staff member	15	5.49%	11	5.19%	4	7.27%	3	8.82%	1	1.72%	4	5.97%	4	6.56%
Department or program office	22	8.06%	16	7.55%	3	5.45%	3	8.82%	5	8.62%	5	7.46%	6	9.84%
Department or program website	67	24.54%	46	21.70%	9	16.36%	7	20.59%	12	20.69%	18	26.87%	21	34.43%
Online search engine (i.e. "I Googled it")	47	17.22%	39	18.40%	11	20.00%	6	17.65%	13	22.41%	9	13.43%	8	13.11%
University Catalog	63	23.08%	50	23.58%	16	29.09%	5	14.71%	14	24.14%	15	22.39%	13	21.31%
Other	17	6.23%	16	7.55%	6	10.91%	3	8.82%	4	6.90%	3	4.48%	1	1.64%
	273	100%	212	100%	55	100%	34	100%	58	100%	67	100%	61	100%

If answered "Other" to the previous question:

Please describe where you looked to find the road map for your field of study.

Top answers: Advisor and website.

Do you have a professional / CAAR advisor?

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
No	196	20.25%	15	8.29%	21	17.50%	24	12.70%	66	31.58%	70	26.22%
Yes	323	33.37%	86	47.51%	58	48.33%	74	39.15%	56	26.79%	49	18.35%
I don't know	449	46.38%	80	44.20%	41	34.17%	91	48.15%	87	41.63%	148	55.43%
	968	100%	181	100%	120	100%	189	100%	209	100%	267	100%

**If answered "Yes" to having a professional / CAAR advisor:**

How frequently do you interact with your professional / CAAR advisor?

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
1 time or less per academic year	40	12.50%	1	1.18%	3	5.26%	13	17.57%	10	18.18%	13	26.53%
1 time per quarter or semester	140	43.75%	43	50.59%	31	54.39%	30	40.54%	22	40.00%	14	28.57%
2 times per quarter or semester	70	21.88%	24	28.24%	15	26.32%	12	16.22%	6	10.91%	13	26.53%
More than 2 times per quarter or semester	42	13.13%	12	14.12%	8	14.04%	10	13.51%	6	10.91%	6	12.24%
No interactions over the past academic year	28	8.75%	5	5.88%	0	0.00%	9	12.16%	11	20.00%	3	6.12%
	320	100%	85	100%	57	100%	74	100%	55	100%	49	100%

Please rate your satisfaction with the support you receive from your professional / CAAR advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied	10	3.13%	1	1.19%	0	0.00%	1	1.35%	5	8.93%	3	6.12%
Dissatisfied	14	4.39%	2	2.38%	3	5.36%	5	6.76%	4	7.14%	0	0.00%
Neither Satisfied Nor Dissatisfied	38	11.91%	12	14.29%	5	8.93%	11	14.86%	7	12.50%	3	6.12%
Satisfied	98	30.72%	34	40.48%	14	25.00%	26	35.14%	12	21.43%	12	24.49%
Very Satisfied	128	40.13%	31	36.90%	31	55.36%	24	32.43%	12	21.43%	30	61.22%
I no longer meet with my professional / CAAR advisor	31	9.72%	4	4.76%	3	5.36%	7	9.46%	16	28.57%	1	2.04%
<b>Total</b>	<b>319</b>	<b>100%</b>	<b>84</b>	<b>100%</b>	<b>56</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>56</b>	<b>100%</b>	<b>49</b>	<b>100%</b>
<b>Average</b>	<b>4.11</b>		<b>4.15</b>		<b>4.38</b>		<b>4.00</b>		<b>3.55</b>		<b>4.38</b>	

Please rate your satisfaction with the reliability of information you receive from your professional / CAAR advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied	7	2.19%	0	0.00%	1	1.75%	2	2.70%	3	5.45%	1	2.04%
Dissatisfied	22	6.90%	6	7.14%	4	7.02%	3	4.05%	7	12.73%	2	4.08%
Neither Satisfied Nor Dissatisfied	34	10.66%	9	10.71%	5	8.77%	15	20.27%	3	5.45%	2	4.08%
Satisfied	115	36.05%	38	45.24%	18	31.58%	26	35.14%	16	29.09%	17	34.69%

Very Satisfied	117	36.68%		28	33.33%	27	47.37%	22	29.73%	15	27.27%	25	51.02%
I no longer meet with my professional / CAAR advisor	24	7.52%		3	3.57%	2	3.51%	6	8.11%	11	20.00%	2	4.08%
<b>Total</b>	<b>319</b>	<b>100%</b>		<b>84</b>	<b>100%</b>	<b>57</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>55</b>	<b>100%</b>	<b>49</b>	<b>100%</b>
<b>Average</b>	<b>4.06</b>			<b>4.09</b>		<b>4.20</b>		<b>3.93</b>		<b>3.75</b>		<b>4.34</b>	

Please rate your satisfaction with the level of communication you receive from your professional / CAAR advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied	10	3.13%	1	1.19%	1	1.75%	4	5.41%	3	5.45%	1	2.04%
Dissatisfied	16	5.02%	3	3.57%	3	5.26%	2	2.70%	6	10.91%	2	4.08%
Neither Satisfied Nor Dissatisfied	44	13.79%	15	17.86%	7	12.28%	11	14.86%	9	16.36%	2	4.08%
Satisfied	111	34.80%	32	38.10%	20	35.09%	29	39.19%	12	21.82%	18	36.73%
Very Satisfied	113	35.42%	30	35.71%	25	43.86%	22	29.73%	12	21.82%	24	48.98%
I no longer meet with my professional / CAAR advisor	25	7.84%	3	3.57%	1	1.75%	6	8.11%	13	23.64%	2	4.08%
<b>Total</b>	<b>319</b>	<b>100%</b>	<b>84</b>	<b>100%</b>	<b>57</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>55</b>	<b>100%</b>	<b>49</b>	<b>100%</b>
<b>Average</b>	<b>4.02</b>		<b>4.07</b>		<b>4.16</b>		<b>3.93</b>		<b>3.57</b>		<b>4.32</b>	

Please share with us a few things your professional / CAAR advisor does well.

**Top Answers:** Quality of communication  
Reliability of information and advice

Timeliness of communication  
Level of care for students

Assistance with course selection

Please share with us areas where your professional / CAAR advisor could improve.

**Top Answers:** Quality of communication  
Level of care for students

Timeliness of communication  
Reliability of information and advice

Level of empathy for students and their situations

Do you have an assigned faculty advisor?

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
No	97	9.98%	19	10.61%	19	15.70%	18	9.38%	5	2.40%	36	13.33%
Yes	618	63.58%	91	50.84%	67	55.37%	133	69.27%	177	85.10%	150	55.56%
I don't know	257	26.44%	69	38.55%	35	28.93%	41	21.35%	26	12.50%	84	31.11%
	972	100%	179	100%	121	100%	192	100%	208	100%	270	100%

**If answered "Yes" to having an assigned faculty advisor:**

How frequently do you interact with your assigned faculty advisor?

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
1 time or less per academic year		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
1 time per quarter or semester		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
2 times per quarter or semester		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
More than 2 times per quarter or semester		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
No interactions over the past academic year		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

Please rate your satisfaction with the support you receive from your assigned faculty advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Neither Satisfied Nor Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Very Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
I no longer meet with my professional / CAAR advisor		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
<b>Total</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
<b>Average</b>	<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>	

Please rate your satisfaction with the reliability of information you receive from your assigned faculty advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Neither Satisfied Nor Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%

Very Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
I no longer meet with my professional / CAAR advisor		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
<b>Total</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
<b>Average</b>	<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>	

Please rate your satisfaction with the level of communication you receive from your assigned faculty advisor.

	Winter 2023		First Year Students		Sophomores		Juniors		Seniors		All Graduate Students	
Very Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Neither Satisfied Nor Dissatisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Very Satisfied		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
I no longer meet with my professional / CAAR advisor		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
<b>Total</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
<b>Average</b>	<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>		<b>#DIV/0!</b>	

Please share with us a few things your assigned faculty advisor does well.

**Top Answers:** Quality of communication  
Career advice

Timeliness of communication  
Academic program advice

Assistance with course selection

Please share with us areas where your assigned faculty advisor could improve.

**Top Answers:** Quality of communication  
Reliability of information and advice

Timeliness of communication  
Level of empathy for students and their situations

Modes of communication  
Level of care for students